Sprint plan

Sprint-1

Requirements gathering

Designing of layout, Network architecture

Sprint-2

Developing User Interface with changes from Sprint-1

Sprint-3

Database creation

Bill producing and Bill inquiry with changes from sprint-2

Sprint-4

Authentication

Problem handling with changes from sprint-3

Sprint-5

Enhancement of the web application

1. Requirements

Collecting company details particularly regarding the legacy model they are following for billing and bill inquiry.

Clarifications

What is the current model they are following for billing?

What are the strategies they are currently following for marketing?

2. Requirements

Customer should be able to view all the options in the home screen.

Need the company logo and the other details (About us, address, email address etc.) about the company.

Clarifications

Any color suggestion for the User Interface?

3.Requirements

Automatic bill generation for postpaid (SIM/dongle) customers.

An option to register the complaints through the online account.

Customers will be notified regarding the bill inquiry time to time.

Clarifications

What is the procedure the company is currently following regarding customer complaints?

4.Requirements

An option to display unique offers for the customers.

Creating new connection for the customers.

Clarifications

On what basis the offers can be provided to the customers (prepaid/postpaid)?

What are the documents need to be verified on new connections?